





OCCUPATIONAL STANDARD

Rural advisor, level 7

The occupational standard of a rural advisor, level 7, is the basis for preparation of curricula and training plans of the in-service training based on the needs of the labour market and assessment of competence of the persons, including self-assessment and conformity assessment at awarding of occupational qualification.

Occupational qualification title		Level of the Estonian Qualification Framework (EQF)		
Rural advisor, level	7			
Specialisations and titles on the occupational qualification certificate				
Specialisation	Title on the certificate			
Small-scale processing of horticultural,	Advisor of small-scale	processing of horticultural, field		
field crops and forestry products	crops and forestry products, level 7			
Horticulture	Horticulture advisor, level 7			
Agricultural technologies in horticultural field	Advisor of agricultural technologies in horticultural field, level 7			
Horse farming	Horse farming advisor, level 7			
Small-scale processing of beverages	Advisor of small-scale processing of beverages, level 7			
Management	Management advisor, level 7			
Fishery	Fishery advisor, level 7			
Small-scale processing of fishery products	Advisor of small-scale processing of fishery products, level 7			
Environmental protection and nature	Advisor of environmental protection and nature			
preservation	preservation, level 7			
Goat farming	Advisor of goat farming, level 7			
Community development	Advisor of community development, level 7			
Sheep farming	Advisor of sheep farming, level 7			
Small-scale processing of meat products	Advisor of small-scale processing of meat products, level 7			
Poultry farming	Advisor of poultry farming, level 7			
Animal husbandry related agricultural	Advisor of animal husbandry related agricultural			
technologies	technologies, level 7			
Rural economy	Advisor of rural economy, level 7			
Land improvement	Advisor of land improvement, level 7			
Apiculture	Advisor of apiculture, level 7			
Forestry	Advisor of forestry, level 7			
Non-traditional animal husbandry	Advisor of non-traditional animal husbandry, level 7			
Small-scale processing of bakery products	Advisor of small-scale processing of bakery products, level 7			
Small-scale processing of dairy products	Advisor of small-scale processing of dairy products, level 7			







Agricultural buildings	Advisor of agricultural buildings, level 7	
Pig farming	Advisor of pig farming, level 7	
Crop farming	Advisor of crop farming, level 7	
Crop farming related agricultural	Adviser of crop farming related agricultural technologies,	
technologies	level 7	
Cattle farming	Advisor of cattle farming, level 7	
Aquaculture	Advisor of aquaculture, level 7	







Part A

OCCUPATIONAL QUALIFICATION DESCRIPTION

A.1 Job description

There are three occupational qualification levels in the profession of a rural advisor: rural advisor, level 5; rural advisor, level 6; rural advisor, level 7.

The main purpose of the job of the advisor is to advise the client about the agricultural, forestry and other rural economy area. Based on the area of specialisation, the advisor communicates the structured information to the client and supervises the client considering the needs, wishes, possibilities and restrictions of the client. The advisor follows the professional ethics of the advisors (see Annex 1). The advisor keeps track of the advising system, trends of the economical environment and their effect on Estonian rural economy.

Advisor, level 7 is an experienced advisor who advises clients with different size and client groups, using proper advising methods. He or she plans and arranges consultation and training activities and training of clients.

Rural advisor of level 7 participates in development of advisory system and supervises trainees. He or she plans and organises work with organisations or networks and directs the thinking processes.

A.2 Units

The job of a rural advisor, level 7 consists of seven parts. The advisor performs all units based on his or her area of specialisation. Knowledge and skills related to specialisation are described in Annex 2.

- A.2.1 Formulation of client relationships and analysing of client's situation
- 1) Establishing client relationships
- 2) Maintaining of client relationships
- 3) Finding out the client's wishes, needs, possibilities and restrictions
- 4) Assessment of client's development obstacles and development opportunities
- 5) Marketing of advisory services
- A.2.2 Data collection and analysis
- 1) Planning of data collection and processing
- 2) Data collection and arrangement
- 3) Data analysing
- 4) Describing of alternative solutions, preparing, analysing and justifying of calculations
- A.2.3 Client counselling and supervising
- 1) Presenting of intermediate and final results of consultations
- 2) Introducing and justifying of alternative solutions
- 3) Planning of activities in cooperation with clients
- 4) Supervising of the client in implementation of the selected solution
- 5) Recommending further possible activities for the client
- A.2.4 Management of collective thinking processes and joint activities
- 1) Supporting of joint activities
- 2) Preparing of discussion
- 3) Leading of discussion
- 4) Making a summary after discussion
- 5) Arrangement of training
- 6) Training
- 7) Analysing the training







A.2.5 Participation in and designing of the job of professional networks of consultation

- 1) Participating in the work of networks
- 2) Recommending parties to the networks
- 3) Initiating of work groups
- 4) Designing of network and coordinating of work
- 5) Development of cooperation between advisors

A.2.6 Planning of advisor's own activities, assessment of quality and development of occupational capabilities

- 1) Collecting feedback
- 2) Assessment of consultation job and service provided by the advisor
- 3) Planning of personal development plan of the advisor
- 4) Implementing the development plan of the advisor
- 5) Assessment of development plan performance of the advisor

A.2.7 Development, creation and research activities

- 1) Development of the advisory product
- 2) Preparation of professional reference material
- 3) Using of professional information and communication technology (ICT) means
- 4) Supervising of the advisor and advisory practice
- 5) Programmatic organisation of advice
- 6) Provision of expert assessment
- 7) Development of advisory system
- 8) Using and distributing of research work results
- 9) Development of cooperation with scientific and development institutions

A.3 Working environment and specific aspects of work

The work of the advisor is mainly seasonal, diverse and relying on ample communication and human relations.

A.4 Tools

The most common tools of the advisor include professional literature and databases, office equipment, transport and communication means, information technology hardware and software and equipment related to the field of specialisation.

A.5 Personal characteristics necessary for this job

A person working as an advisor must be ethical, trustworthy, ready to communicate, able to analyse, decide, criticise and generalise, be able to perform under pressure, be independent, have ability to think economically, be emphatic, be able to listen and value people. They need to be open to new ideas, have organisational skills, be able to take responsibility, adapt and cooperate, be precise and conscientious.

A.6 Regulations

Working with mobile machinery requires the right to drive according to the Traffic Act.

Working with animals requires medical certificate according to the Infectious Animal Disease Control Act.

Working with plant protection products and advising their use requires plant protection certificate according to the Plant Protection Act.

A.7 Possible job titles

Consultant, advisor, specialist, expert

A.8 Occupational training

Advisors of level 7 usually have professional higher education (Master's degree or equivalent







education). Important part of the preparation is experience gained with working in the area of specialisation.







Part B COMPETENCE REQUIREMENTS

B.1. The structure of the occupational qualification

To obtain the occupational qualification of rural advisor, level 7, competencies B.2.1–B.2.24 must be certified based on one's area of specialisation. Knowledge and skills related to specialisation are described in Annex 2.

Definitions related to the profession are described in Annex 3.

B.2 Competencies

B.2.1 Formulation of client relationships and analysing of client's situation

EQF level 6

Performance indicators:

- 1) Achieves the client contact considering the client's needs and individuality and reaching the agreements.
- 2) Prepares the action plan for communicating with the target group and clients and implements it, informs clients regularly, asks for feedback and finds out further needs of the client with the aim to keep the client relations; manages the client basis considering the individuality of the clients; analyses implementation of the action plan and corrects it.
- 3) Finds out client's wishes, needs, opportunities and restrictions considering client's resources, location and status of activities.
- 4) Assesses client's readiness for changes considering client's opportunities and restriction; differentiates problems and influencing factors hindering the client to achieve the goal; considers client's goals, wishes and opportunities in sequencing the problems.
- 5) Introduces different advisory services, advisory products and extension services, forecasts and risks based on the client and justifying the selections; prepares advertising introductions of advisory service or advisory product by bringing out the strong sides of the service or product and pertinence to client's needs; markets the advisory services.

Supporting knowledge:

- 1) methods of individual consultations;
- 2) methods of group consultation;
- 3) methods of strategic analysis;
- 4) methods of mass consultation.

Method(s) of assessment:

Written task, practical work, conversation, self-analysis and portfolio of learning and professional experience

B.2.2 Data collection and analysis

EQF level 7

- 1) Selects collected data and methods proper for collecting based on the data collection goals, area of activity and individuality of the client and considering the existing databases and macro economy, including global developments.
- Collects and summarises data of different clients considering the selected methods (interview, observation, inquiry, document analysis, etc.) and information sources; arranges the data structure and manner of presentation.
- 3) Selects methods proper for analysing based on collected data, legislation and client's goal; analyses data considering the requirements, connections, restriction and risks of the related areas (including legislation, environmental considerations).







4) Describes, analyses and justifies different alternatives for achieving of the client's goals; prepares calculations and analysis summaries based on the alternatives of the solutions; analyses the feasibility and resource needs and assesses risks; makes calculations depending on the forms of entrepreneurship and long-term planning; prepares summaries and analysis generalising the client groups and areas of activity

Supporting knowledge:

- 1) analysis methods (including multidimensional statistical analysis) and models (including SWOT analysis);
- 2) methods and requirement of data collection and retention.

Method(s) of assessment:

Written task, practical work, conversation, self-analysis and portfolio of learning and professional experience

B.2.3 Client counselling and supervising

EQF level 7

Performance indicators:

- 1) Presents the results of the advisory work clearly to the client, if needed, using the presentation equipment and knowledge about public presentation; when selecting the method of presenting the advisory work, considers individuality, preferences of the client and technical possibilities; coordinates the selection of means with the client; prepares the presentation materials and/or supervises preparation of presentation materials; adapts flexibly with different conditions and, if needed, adapts the materials; supervises the specialists and assistants participating in the presentation; plans collection and use of feedback.
- 2) Introduces and justifies different alternatives considering the client's possibilities, needs and restrictions and practices and scientific research with the aim to support the client at making the decision; prepares written advice; presents materials understandably for the client considering the client's selections; adapts the advice of materials considering the changing situations flexibly; plans collection and use of feedback.
- 3) In cooperation with the client, plans the activities of the selected alternative considering the client's needs and possibilities based on the decision made by the client and the desired and expected outcome.
- 4) Advises and supervises implementation of the activities based on the decision, taking the client into account.
- 5) Recommends to the client possible activities (including possibilities of joint activities) or other advisors or consultants based on practical experience in the area.

Supporting knowledge:

- 1) methods for individual and group communication;
- 2) presentation methods;
- 3) joint activity principles.

Method(s) of assessment:

Written task, practical work, conversation, self-analysis and portfolio of learning and professional experience

B.2.4 Management of collective thinking processes and joint activities

EQF level 7

- Advises clients at practical starting and organising of joint activities by introducing the possibilities, principles and practical experience of joint activities; prepares the plan for organising of joint activities.
- 2) Sets the goal of the discussion, defines the target group, plans the discussion topics, expected results and action plan and schedule of the discussion based on the target or study group,







- problems and its complexity, long-term action plan and selected methods; plans the activity of the team of discussion leaders; negotiates and involves necessary specialists to the discussion; organises preparation of rooms, auxiliary means and reference material necessary for discussion.
- 3) Conducts and coordinates the activity of the team of discussion leaders; conducts the discussion and supervises the activity of the participants by organising the work of the work group or team and following the purposefulness of the discussion explaining the used methods and correcting activities and relations; summarises the topic and finishes the discussion.
- 4) Analyses handled topics, achievement of the discussion aim and expected results, appropriateness of the discussion process and used methods; summarises the discussion orally as well as in writing. Presents an overview about the discussion process and achieved results to the associated parties, gives additional explanations and justifies his or her position; presents summary to the team of discussion leader, organises analysis discussion, analyses own activity as the discussion planner and leader of the discussion and team; makes conclusions from the analysis and corrects own activities;
- 5) Sets the aim of the training, plans topics and action plan and schedule of the training based on the target group and its needs and selected training methods; negotiates and enters into agreements with lecturers and specialists based on the target group, planned topic and schedule of the training; organises preparation of rooms, auxiliary means and reference material necessary for training.
- 6) Supervises and coordinates the work of the educators' team; educates considering the target group, planned topics, schedule and methods; notices and consider motivation and productivity of learning of the target group flexibly.
- 7) Analyses handled topics, achievement of the goal of the training and expected results and appropriateness of used methods; summarises the training orally as well as in writing; analyses own activity as the educator, considering the feedback of participants collected at training; analyses the activity of the team or fellow educators as educators considering the feedback collected from the participants; makes proposals for improvement.

Supporting knowledge:

- 1) group and mass management principles and techniques;
- 2) negotiation techniques;
- 3) analysis methods;
- 4) conflict resolution techniques;
- 5) joint activity principles;
- 6) principles of complex advising;
- 7) management principles;
- 8) principles of functioning of the training group.

Method(s) of assessment:

Written task, practical work, conversation, self-analysis and portfolio of learning and professional experience

B.2.5 Participation in and designing of the job of professional networks of consultation

EQF level 7

- 1) Prepares for discussions, making relevant preparations for participation; participates in discussion or teamwork as an active member (including complex advising work group), advisory activity professional networks connecting different area or parties, including international networks considering the set goals and following the administration of the discussion;
- 2) Makes recommendations to the discussion, work group or network for involvement of new participants considering the needs of the clients, advisory activities of the area or Estonian







advisory system.

- 3) Initiates (invites participants, sets goals and other) new work groups (including complex advisory work groups) considering the needs of the clients, advisory activities of the field or need of the Estonian advisory system.
- 4) Organises the work of the work group or team by supervising the activities of the participants and following the purposefulness of the work; prepares and divides duties considering the possibilities of the participants or cooperation agreement with the client; makes mid-term revisions and prepares reports based on performed activities; analyses performance of activities and achievement level of results considering the composition of the participants in the activity and presence of background information; brings up topics interesting for the members of the network in the landscape/network/area and communicates these for solving/discussing; assembles appropriate members related to the area, considering their knowledge, practical experience and cooperativeness; participates in the development activity of the advisory system by collecting and analysing necessary information; forms the rural life's advisory area policy by participating in surveys and discussions, making proposals to framework documents and legislation; prepares and delivers reports for development of advisory system by considering the target group.
- 5) Participates actively in the work groups of advisors based on his or her region and area of activities, presents discussion topics and proposals by considering the development potential of Estonian advisory system; finds an advisor or specialist necessary for the client based on the client's wishes and needs.

Supporting knowledge:

- 1) group and mass management principles and techniques;
- 2) communication theory and models;
- 3) delegation methods;
- 4) different networks and principles of their operation;
- 5) joint activity principles;
- 6) principles of complex advising.

Method(s) of assessment:

Written task, practical work, conversation, self-analysis and portfolio of learning and professional experience

B.2.6 Planning of advisor's own activities, assessment of quality and development of occupational capabilities

EQF level 7

- 1) Plans collection of feedback; collects feedback about the advice provided by himself or herself and the lead team, about their work related activities and performance by interviewing and monitoring the clients and colleagues and using other sources and ways; compares the achievements with colleagues and information in public databases; makes relevant written notes about received feedback; supervises specialists and assistants participating in preparation, conductance and analysis of the survey; takes the obtained feedback into account in further work.
- 2) Analyses and assesses activities planned by himself or herself and by team and their performance, achievement of goals and quality of advisory work by using the collected feedback.
- 3) Plans own and team's development plan and training plan for acting as an advisor considering own and team's competence, collected feedback and possibilities of economy; plans communicating of latest information and scientific work results to the clients and colleagues and marketing of advisory work and advisory system considering different target groups and existing data sources; considers competence requirements described in the professional standard at planning of the activities.
- 4) Implements the development plan considering the goals, resources, supervised team and







cooperation network, and adapts the plan according to the changing conditions and client's needs; supervises performance of the team's development plan.

5) Follows and assesses own development considering the set goals.

Supporting knowledge:

- 1) interviewing methods;
- 2) principles for preparing of the development plan;
- 3) quality management principles;
- 4) management methods;
- 5) legislation regulating the preparation, processing and preservation of documents.

Method(s) of assessment:

Written task, practical work, conversation, self-analysis and portfolio of learning and professional experience

B.2.7 Development, creation and research activities

EQF level 7

- 1) Develops the tools and advisory products for arrangement of own work, arrangement and use of work of advisors' group or network with client, group or upon communication with different client groups based on the clients' needs and typical situations.
- 2) Prepares newsletters and professional instructions for use in the work of oneself, advisors' group or network and communication with clients based on the client's needs and typical situations; writes analysing articles connecting for it information from other areas; prepares or edits professional publications or reference materials considering the peculiarity of the target group and information disseminating channel.
- 3) Uses professional software by selecting the most appropriate among the existing ICT tools and considering the client's possibilities and the task; develops the software applications necessary for the work of advisor for arrangement of own advisory work based on the typical situations of client's and own work; supervises clients or advisors upon use of the software and conducts or coordinates the work of the work group preparing the professional software;
- 4) Prepares the advisory practice plan based on the professional standard of the advisor, area of specialisation and development plan of the trainee; supervises another advisor, trainee of the advisor or consultant by using the principles of supervision and mentorship by selecting proper supervision methods and assesses the passed practice.
- 5) Realises the actual problems of the area following the changes in economy and prepares action plan of informing according to that; prepares necessary materials bases on individuality of the target groups; arranges communication of advice in proper media channel (including radio, conference, Internet and printed media) and collects and analyses feedback; uses received results in further working process.
- 6) According to the order, gives independent, analysing and compact written expert assessment (e.g., preliminary assessment, examination, review) within the limits of own area of activity and is responsible for it.
- 7) participates in the development activity of the advisory system by collecting and analysing necessary information, developing new methods or techniques and organising research; forms the rural life's advisory area policy by participating in surveys and discussions (including on International level), making proposals to framework documents; participates actively in scientific and/or professional conferences by delivering reports or moderating; prepares and delivers reports for development of advisory system by considering the target group.
- 8) Uses different, including international, databases and information sources for finding of results of scientific work by following their relevance and timeliness; participates in the process of creation of knowledge and organising or conductance of scientific research; analyses the obtained







information in complex considering the methods used in surveys and uses collected information in further working process, formulates the scientific results to the client understandably and communicates to the target group considering proper channels (individual contact, media, and other), client's possibilities and restrictions.

9) Presents views and makes proposals about the need, organisation and dissemination of results of scientific research, also about development plans and programme documents; cooperates with scientific institutions at planning of necessary scientific research by considering the hidden and perceived needs; analyses and makes proposals for supplementation/altering/amendment of legislation.

Supporting knowledge:

- 1) organisation's development cycles;
- 2) principles of resource management;
- 3) principles for organising of scientific work;
- 4) principles of complex advising.

Method(s) of assessment:

Written task, practical work, conversation, self-analysis and portfolio of learning and professional experience

TRANSVERSAL COMPETENCIES

B.2.8 Following the values and principles

EQF level 7

Performance indicators:

- 1) Follows the occupational ethics of advisors (Annex 1), general values and good manners in words as well as actions and draws attention to the unethical activities.
- 2) Acts without prejudice and objectively considering the circumstances from all points by applying the laws, best practices and one's own competence.

Method(s) of assessment:

Transversal competence is assessed as integrated with other competencies in the occupational standard.

B.2.9 Use of advisory methods

EQF level 7

Performance indicators:

- 1) Keeps track of advising methods and uses them in his or her job.
- 2) Selects proper advising method for advising of the client considering the distinctiveness of client's problems and possibilities to reach the desired outcome.
- 3) Develops and improves advisory methods.

Method(s) of assessment:

Transversal competence is assessed as integrated with other competencies in the occupational standard.

B.2.10 Use of computer and language

EQF level 7

Performance indicators:

- 1) Uses computer in daily work for self-development and preparing of advisory work, including for statistical data processing, by being able to find necessary information from electronic databases by using most common search engines; prepares and uses web-based inquiries; uses computer in modules 3, 4, 5, 6, 7 and 12 (see Annex 4 "Computer skill levels").
- 2) In his or her work, uses Estonian language at level C1 and at least one foreign language at level B2 (See Annex 5 "Description of language skills levels").

Method(s) of assessment:

Transversal competence is assessed as integrated with other competencies in the occupational standard.

B.2.11 Communication EQF level 7







Performance indicators:

- 1) Establishes good relations with clients and colleagues.
- 2) Listens to the conversation partner and presents relevant questions.
- 3) Analyses own thoughts and shares them with others.
- 4) Communicates successfully with people with different position, cultural background and outlook
- 5) Assesses adequately the conversation partner and situation.
- 6) Selects relevant manner of behaviour and expression.
- 7) Expresses one's attitude assuredly and unbiasedly; accepts needs of oneself and others.
- 8) Responds adequately to unexpected situations.
- 9) Writes clearly, comprehensively and correctly.
- 10) Writes logically and in well-structured manner.
- 11) Avoids unnecessary slang and use of complicated language.
- 12) Presents information diversely, e.g., uses drawings, formulas, models, graphs, lists, stories, examples.

Method(s) of assessment:

Transversal competence is assessed as integrated with other competencies in the occupational standard.

B.2.12 Presentation of information

EQF level 7

Performance indicators:

- 1) Speaks clearly, understandably for the client, logically and in connection making way.
- 2) Presents information understandably, self-confidently and can bring out the important issues.
- 3) Expresses clearly one's own opinion.
- 4) Formulates the presented information according to the needs and understanding ability of the target group.
- 5) Documents information to be retained by considering own organisation of work and valid legislation.

Method(s) of assessment:

Transversal competence is assessed as integrated with other competencies in the occupational standard.

B.2.13 Cooperation EQF level 7

Performance indicators:

- 1) Communicates constructively in different situations, takes into account the differences of outlooks and opinions and approaches these tolerantly and respectfully.
- 2) Listens to the cooperation partners and negotiates with them.
- 3) Supports other cooperation partners, notices and acknowledges their contribution.
- 4) Establishes himself/herself by based on facts and evidence.
- 5) Adapts with the team, supports productive activities of the team, establishes team spirit.
- 6) Achieves consensus with different parties.

Method(s) of assessment:

Transversal competence is assessed as integrated with other competencies in the occupational standard.

B.2.14 Decision making and initiating of activities

EQF level 7

- 1) initiates and starts activities;
- 2) collects diverse information for making decisions;
- 3) is initiative, acts self-confidently and independently;
- 4) makes relevant decisions, including complicated ones and the ones containing risks and made on incomplete information.







Method(s) of assessment:

Transversal competence is assessed as integrated with other competencies in the occupational standard.

B.2.15 Process control EQF level 7

Performance indicators:

- 1) Selects and sets priorities based on strategy (from whole and future).
- 2) Plans activities and arranges finding of resources.
- 3) Follows functioning of processes, analyses situation, interrupts and plans changes on time.
- 4) Notices the problem and arranges its solution.
- 5) Is oriented to result.

Method(s) of assessment:

Transversal competence is assessed as integrated with other competencies in the occupational standard.

B.2.16 Management and supervision of people

EQF level 7

Performance indicators:

- 1) Sets clear goals for supervision of the client, other advisor or the team, plans and designs supervision process.
- 2) Selects supervision style considering the needs and pre-requisites of the person supervised.
- 3) Listens to the person supervised and asks constructive questions.
- 4) Advises, demonstrates and encourages, inspires and supports.
- 5) Assesses and gives feedback.
- 6) Follows the person supervised, interferes timely in critical situations.
- 7) Involves, delegates work fairly and expediently and gives rights and authorisations to others.
- 8) As a manager, takes the responsibility for the activities of oneself and the team.

Method(s) of assessment:

Transversal competence is assessed as integrated with other competencies in the occupational standard.

B.2.17 Analysing and interpretation

EQF level 7

Performance indicators:

- 1) Understands connections between the cause and consequence.
- 2) Shares information into parts, notices connections and relations.
- 3) Explains the connections of parts with the entirety and context.
- 4) Analyses numeric and verbal information.
- 5) Supports with facts, differentiates opinions and assumptions from evidence-based information.
- 6) Makes rational conclusions based on existing information and analysis.
- 7) Works out grounded alternative solutions.

Method(s) of assessment:

Transversal competence is assessed as integrated with other competencies in the occupational standard.

B.2.18 Use of knowledge and technologies

EQF level 7

Performance indicators:

- 1) Uses field-specific knowledge, skills and experience.
- 2) Uses the possibilities of technology for achievement of professional goals.
- 3) Acquires new technologies and methods.
- 4) Can select and use proper technologies and methods.
- 5) Shares his or her knowledge and field related know-how with colleagues.

Method(s) of assessment:

Assessment of transversal competences is integrated within other competences of this standard.







B.2.19 Learning and self-development

EQF level 7

Performance indicators:

- 1) He/she is open to self-development, seeks and uses learning opportunities.
- 2) Sets goals for self-development and develops oneself purpose fully; understands new information and tasks, connects them with previous experience and obtains new job techniques and methods.
- 3) Collects, systemises and uses information necessary for self-development.
- 4) Learns from experience and mistakes made; assesses, analyses and corrects own activities, considering own abilities, possibilities and feedback.
- 5) Applies acquired knowledge and skills relevantly.

Method(s) of assessment:

Assessment of transversal competences is integrated within other competences of this standard.

B.2.20 Creativity and innovation

EQF level 7

Performance indicators:

- 1) Approaches innovations openly and participates in development activities.
- 2) Initiates, tests and implements different and innovative solutions.
- 3) Develops new designs, products and services.
- 4) Seeks possibilities for development and improvement of the organisation and/or team.

Method(s) of assessment:

Assessment of transversal competences is integrated within other competences of this standard.

B.2.21 Conceptual and strategic thinking

EQF level 7

Performance indicators:

- 1) Sees the entirety from the point of view of the interest group, understands how the part changes/influences the entirety.
- 2) Seeks possibilities for development/improvement of the organisation and/or team.
- 3) Creates and develops systems.
- 4) Analyses previous results and processes with the aim to find the problems and plan relevant and proper solutions.
- 5) Creates and develops action plans, plans and applies executable means for achievement of desired situation.
- 6) Seeks reasons based on logic and can assess their validity.

Method(s) of assessment:

Transversal competence is assessed as integrated with other competencies in the occupational standard.

B.2.22 Openness and flexibility

EQF level 7

Performance indicators:

- 1) Adapts with changing conditions, including acknowledgement of new ideas and development trends.
- 2) Adapts his or her communication style with different situations and people.
- 3) Shows respect regarding cultural and religious differences.
- 4) Tolerates uncertain situations and can use positive possibilities out of these.

Method(s) of assessment:

Transversal competence is assessed as integrated with other competencies in the occupational standard.

B.2.23 Coping with stress and drawbacks

EQF level 7

- 1) Works productively also in stressful environment.
- 2) Controls own emotions and language also in complicated situations.
- 3) Takes care of keeping own health and work efficiency.
- 4) Analyses failures and can find lesson from the errors.







Method(s) of assessment:

Transversal competence is assessed as integrated with other competencies in the occupational standard.

B.2.24 Initiative EQF level 7

Performance indicators:

- 1) Believes in oneself and own capabilities, dares to take risks.
- 2) Keeps track of changes in economy and activities of competitors.
- 3) Plans and prioritises resources and activities for implementation of set goals.
- 4) Acts responsively, considers the economical, environmental and social influence of processes and activities and their consequences.

Method(s) of assessment:

Transversal competence is assessed as integrated with other competencies in the occupational standard.







Part C

GENERAL INFORMATION AND ANNEXES

C.1 Information on the preparation and approval of the occupational standard, on the body awarding occupational qualifications, and reference to the location of the occupational standard in classifications 11-05062014-03/1k 1. Designation of the occupational standard in the register of occupational qualifications The occupational standard is compiled Work group: Asso Einberg, Eesti Põllumeeste Keskliit by: Hanna Kreen, Põllumajandusministeerium Ülar Loolaid, Eesti Konsulentide Ühing Ülle Läll, SA Erametsakeskus Helle Persitski, Maamajanduse Infokeskus Leho Verk, Eesti Talupidajate Keskliit Andres Vinni, Maaelu Edendamise Sihtasutus Experts: Marju Aamisepp, Maamajanduse infokeskus Eve Ader, Põllumajandusministeerium Martin Goldberg, rural advisor Kaidi Jakobson, Põllumajandusministeerium Kristo Kiiker, rural advisor OÜ Consultare Olav Kreen, Rabaveere farm OÜ Olev Krist, Põllumajandusministeerium Eve Külmallik, Põllumajandusministeerium Alar Lugu, rural advisor Matis Luik, Eesti Maaülikooli Tehnikainstituut Vello Luts, OÜ Agorek Erkki Miller, Põllumajandusministeerium Ulvi Moor, Eesti Maaülikool, The Institute of Agricultural and **Environmental Sciences** Mati Mõtte, Eesti Maaülikool, The Institute of Economics and Social Sciences Marika Oeselg, Olustvere Teenindus ja Maamajanduskool, rural advisor Priit Põldma, Eesti Maaülikool, The Institute of Agricultural and Environmental Sciences, rural advisor Aili ja Tõnis Taal, Taali Mesila OÜ Elle Roosaluste, Tartu Ülikool, Institute of Ecology and Earth Sciences Airi Vetemaa, Estonian Organic Farming Foundation The occupational standard is approved Food industry and agriculture sector skills council No. of the decision of the Sectoral 24 Council 5. Date of the decision of the Sectoral 05.06.2014 Council The occupational standard is valid until 04.06.2019 Occupational standard version number







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8.	Reference to the Classification of	2132	Advisers of crop farming, animal husbandry, forestry		
	Occupations (ISCO 08)	and fishery			
9.	Reference to the European Qualification	7			
	Framework (EQF)				
C.2 Title of occupational qualification in foreign languages					
In English – Rural Advisor, level 7					
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Annex 1 Occupational ethics of rural advisor					
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Annex 1

PROFESSIONAL ETHICS OF ESTONIAN RURAL ADVISORS

The aim of the professional ethics is to ensure ethical advice by the rural advisors.

The ethicism shall be primarily expressed with honesty, competency, independence, objectiveness, respect, discretion, balance, conscientiousness and expressing of these values towards surroundings.

PRINCIPLES OF RURAL ADVISOR'S PROFESSIONAL ETHICS

- 1. The advisor shall always behave honestly, fairly and with respect with clients and colleagues, preserves in his or her work peace, decorousness and dignity.
- 2. The advisor shall ascertain his or her role in the team and advisory system, own tasks and competencies necessary for their performance by considering the goals of the client or the team.
- 3. Performance of the rural advisor's work shall primarily depend on the proficiency of the advisor and scope and fluency of cooperation with the client. The cooperation results shall be assessed with the client whereas the client shall make the final selection and gives the valuation.
- 4. In professional activities, the rural advisor shall apply the best diligence, knowledge and skills to enable the most efficient outcome. The advice shall be proficient and conform to the good moral. The rural advisor shall continuously improve the knowledge necessary for advisory job.
- 5. In professional activities, the rural advisor shall act without prejudice and objectively by considering the circumstances from all points and by applying the laws, best practices and own competence.
- 6. The rural advisor shall approach and act towards other advisors, clients and anyone he or she comes into contact in professional activities respectfully, shall avoid activity, which may cast a shadow upon professional activity or the profession of a rural advisor, shall adhere to joint rules and agreed principles.
- 7. The rural advisor shall not communicate the sensitive information about the client he or she became aware of during work or shall not use it for realization of any benefits or in the interest of the parties associated to him or her.
- 8. The rural advisor shall act evenhandedly to colleagues, disparaging expressions (in public) about the professional activities of colleagues are inadmissible.







- 9. The advisor shall not use relations from professional activity in his or her personal interests.
- 10. The rural advisor shall be obliged to inform the client about his or her other areas of activity, connections and interests, e.g. connection in business or family relations which may influence the advice or recommendations given to the client.
- 11. The rural advisor shall keep the promises to the client in respect to the content, form, deadline and outcome of the work.
- 12. The rural advisor shall take the responsibility about his or her behaviour and its consequences.
- 13. The rural advisor shall not take work he or she cannot perform with high quality but advises the client about who the client can address with the given issue. If needed, the rural advisor himself or herself addresses the qualified specialist for solving an issue risen during advisory work.
- 14. The rural advisor shall cooperate with other rural advisors. The rural advisors shall acknowledge each other's well-established customer base.
- 15. When using the materials developed by other authors, the rural advisor shall be guided by the copyright principles, shall not use information meant for another advisor, shall not use failures of a colleague for spotlighting himself or herself.
- 16. The rural advisor shall draw the colleagues attention to disgraceful behaviour and violations of the professional ethics principles.







Annex 2

Rural advisor, level 7 KNOWLEDGE AND SKILLS RELATED TO SPECIALISATION

Knowledge and skills related to specialisation are assessed through narrower specialisation.

- 1. Horticulture, including floriculture, market gardening, fruit and berry growing in open field or greenhouse, plant breeding
- 2. Horticulture, animal husbandry or cropping agricultural technologies
- 3. Breeding of horses, goats, sheep, poultry, untraditional animals or birds, pigs or cattle
- 4. Crop farming
- 5. Agricultural (cropping related, animal breeding related and horticultural) buildings
- 6. Management
- 7. Fishery
- 8. Environmental protection and nature preservation
- 9. Community development
- 10. Rural economy
- 11. Land improvement
- 12. Apiculture
- 13. Forestry
- 14. Small-scale processing of foodstuff (horticultural products, filed crops, forestry products and beverages, fishery, meat, bakery or dairy products)
- 15. Aquaculture







Annex 3

Explanations of definitions used in the professional standard of the advisor to help understand the activity of the advisor and competencies described in professional standard.

Advisory activity – activity related to communication and dissemination of information with the aim to encourage the target group to obtain and implement relevant knowledge in a certain field.

Advice – structured information given to the client for making a decision based on his or her interests, needs, opportunities and restrictions. In daily language the term "advisory service" is often used.

Rural advisor -

- 1) specialist who deals with advisory activities in the field of rural economy;
- 2) specialist with occupational qualification awarded according to the professional standard who deals with advisory activities in the field of rural economy.

Client – person ordering the advisory service for who the advisor works; client may be an individual, group, organization, community.

Advisory product – set of services, goods and activities related to advisory service directed for finding solutions for problems of the client or field of activity, and is in work organisation integrated to entirety, what the advisor provides as entirety. Work performed for a certain client can, among others, may be one advisory product, part of bigger advisory product, contain parts of several advisory products.

Individual advising -

1) work performed for a specific client related to a certain place, topic and conditions, discussed with the client, contains different alternative solutions for promoting of the client's activity or field of activity; 2) advising of a single client; emphasis is on individual communication.

Group advising – work with a group (often 8-20 people), where people come from different companies or organisations and the common feature of the target group is the activity in the same field of economy or acting in the same region. Group advising has several joint features with training, it is not possible to set a clear line between the group advising and training.

Mass advising – work is directed towards informing of larger target group, the common feature of the target group is the activity in the same field of economy or acting in the same region.

Network – people, organizations, who are located in different places, who know each other, who act in coordinated manner based on mutual interests and agreements, but there is no administrative connection between them.

Complex advising – advisors of different fields work as a joint team with the client. Members of the complex advising work group are aware of the possibilities and restrictions in other fields of the client, which usually do not pertain to his or her competence.