EUROPASS CERTIFICATE SUPPLEMENT (*)

Republic of Estonia

Euroopa Liit
Euroopa Sotsiaalfond

Eesti tuleviku heaks

1. TITLE OF THE CERTIFICATE (1)

Suhtlemistreener, tase 7

(1) in the original language

2. TRANSLATED TITLE OF THE CERTIFICATE (1)

Communication and interaction skills trainer, level 7

(1) if applicable. This translation has no legal status.

3. PROFILE OF SKILLS AND COMPETENCIES

The objective of work of a communication and interaction skills trainer is to develop communication skills of the trainees and rectify the attitudes necessary for mastering these skills. Overcoming communication difficulties resulting from personality disorders is beyond the possibilities of communication and interaction skills training.
Based on the order, a communication and interaction skills trainer of level 7 formulates with client organisations the personnel development programs in areas that are related to communication skills.
He/she plans, conducts, analyses and gives feedback on trainings that have been arranged for the client. He/she instructs inexperienced co-trainers, analyses the conducted trainings with a co-trainer and/or a supervisor, during which he/she sets targets for further professional and personal development. He/she promotes communication skills based on win-win attitudes in public appearances and media; participates in the development of communication and interaction training methods and communication skills theory.

Competencies:
- Preparing communication and interaction skills training
- Conducting communication and interaction skills training
- Follow-up of communication and interaction skills training
- Developing the training market and promoting communication and interaction skills training
- Developing the methods and trainers of communication and interaction skills training

4. RANGE OF OCCUPATIONS ACCESSIBLE TO THE HOLDER OF THE CERTIFICATE (1)

Communication and interaction skills trainer, communication and interaction skills trainer- couch, internal couch

(1) If applicable

(*)**Explanatory note**

This document is designed to provide additional information about the specified certificate and does not have any legal status in itself.
The format of the description is based on the following texts: Council Resolution 93/C 49/01 of 3 December 1992 on the transparency of qualifications, Council Resolution 96/C 224/04 of 15 July 1996 on the transparency of vocational training certificates, and Recommendation 2001/613/EC of the European Parliament and of the Council of 10 July 2001 on mobility within the Community for students, persons undergoing training, volunteers, teachers and trainers.

More information available at: http://europass.cedefop.europa.eu/en/home

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5. OFFICIAL BASIS OF THE CERTIFICATE

Name and status of the body awarding the certificate	**Name and status of the national/regional authority providing accreditation/recognition of the certificate**
The occupational certificate that has been issued by the professional council that operates under the activity license issued by a Awarding Body	Sector Skills Council approved by a Regulation of the Government of the Republic
Level of the certificate (national or international) Estonian Qualifications Framework, level 7 European Qualifications Framework, level 7	**Grading scale / Pass requirements** passed/fail
Access to next level of education/training	**International agreements**
Legal basis Occupational Qualifications Act (RT I 2008, 24, 156; 01.09.2008)	

6. OFFICIALLY RECOGNISED WAYS OF ACQUIRING THE CERTIFICATE

In order to obtain a occupational certificate, the applicant has to prove all his/her competencies required by the occupational standard and by the procedure for awarding of occupational qualification established by the body awarding the occupational qualification.

More information (including a description of the national qualifications system) available at:
www.kutsekoda.ee